# **APiS North America, LLC**

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# APiS Informationstechnologien GmbH

- IQ-Software market entry, 1992
- Leading vendor FMEA & Risk Analysis software
- >> 1000 customers
- Servicing Europe

## APIS North America, LLC

- Sales / support / moderation & training for IQ-software user levels
- Servicing North & South America as sole authorized distributor of IQ Products, training, consulting, and support



# IQ Design & Process FMEA + Risk Management Tools



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IQ-Software Risk Analysis

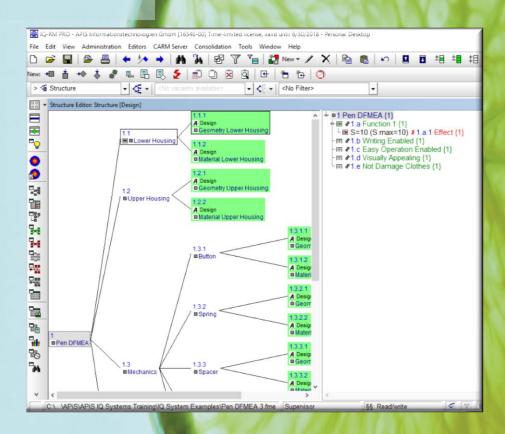
- FMEA
  - Design, Process, System,
     Machine, Logistics
- Functional Safety
  - ISO26262 (ASIL)
  - IEC61508 (SIL)
- P-Diagram (V7.0)
- Boundary Diagram (V7.0)
- Control Plan (IATF-16949)
- Process Flow Diagram
- DRBFM



# User Interface

- Versatile GUI (Graphical User Interface)
- "Assistant" available for unfamiliar users
- Guides "how we think..." w/functional model

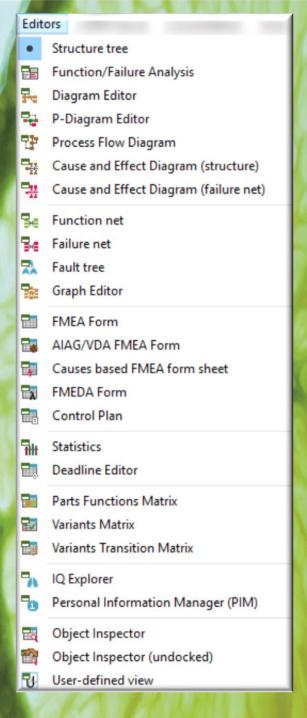
- Identify & Prioritize risk
- Prioritize risk reduction activity
- Communicate priorities
- Deliver value to organization!



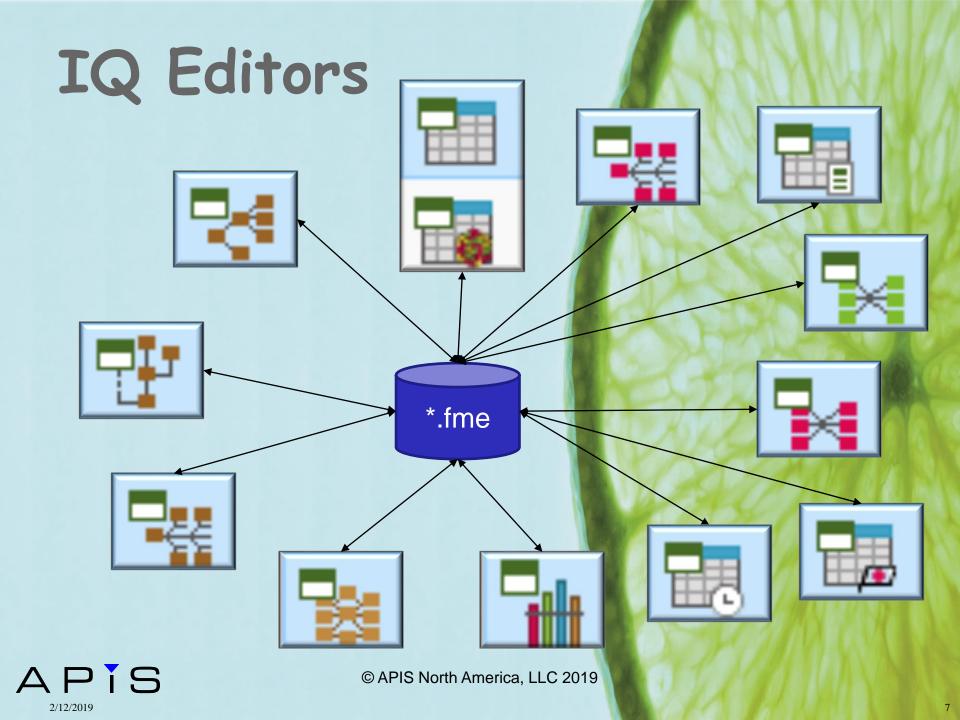


# IQ Editors

- Data is strongly interrelated
- All editors/viewers are fully integrated... Up-dates and changes are simultaneous
- No re-entry of data
- All editors/viewers allow the user to input data directly

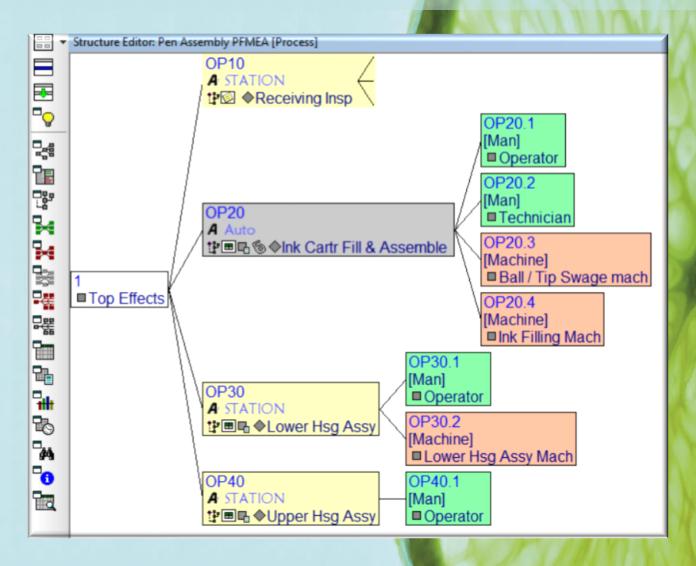








# Structure Editor PFMEA







# Structure Editor PFMEA

Structure List contains information about objects in the Structure

```
Structure Editor: Pen Assembly PFMEA [Process]
                                             A STATION

□ Test sample: Visual, 1, 100% [ Responsible?]
                              OP20.1
                                                  - ¥SPC [ ¶ Responsible?] {1}
                              Manl
                                                  □ Throw parts to scrap [ Responsible?] {1}
                              ■ Operator
                                                OP20.2
                                                  [Man]
         OP20
                              ■ Technician
                                                   A Auto
                                                    L 3 = Detection action at failure mode {1}
                             OP20.3
         □□□⑤◆Ink Cartr Fill & Assemble
                              [Machine]

■ (S max=6) 

OP20.a.2 Ink Quantity too HIGH {1}

                              ■ Ball / Tip Swage mach
                                               ■Top Effects
                             OP20 4
                                                 - M (S max=8) 

OP20.b.1 Ball stuck in tip {1}
                              [Machine]
                                                 - M ₹ OP20.b.2 Ball rolls/sticks unevenly {1}
                             ■Ink Filling Mach
                                                 L  FOP20.b.3 Ball not present in tip {1}
                                               Manl
         OP30
                                                 - W (S max=8) 

E OP20.c.1 Tip NOT inserted {1}
                        ■ Operator
         A STATION

    (S max=8) 
    OP20.c.2 Tip not fully inserted {1}

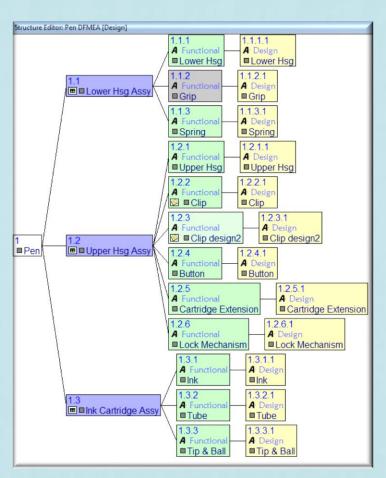
                        OP30.2
         [Machine]
                                               ■ Lower Hsg Assy Mach
                                                 ► ■ FOP20.d.1 Lot # NOT AVAILABLE {1}
         OP40
                        OP40 1
                                                 A STATION
                        Manl
         ■ Operator
```





# Structure Editor DFMEA

### Structure Tree provides organization of Structure elements

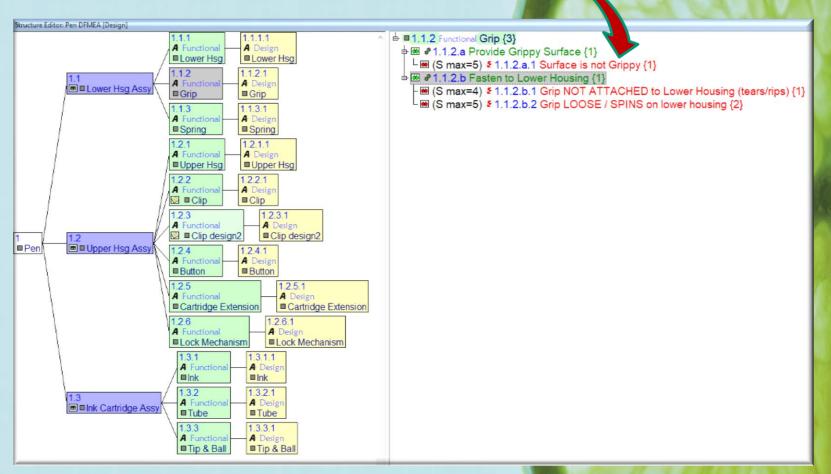






# Structure Editor DFMEA

Structure List contains information about objects in the Structure



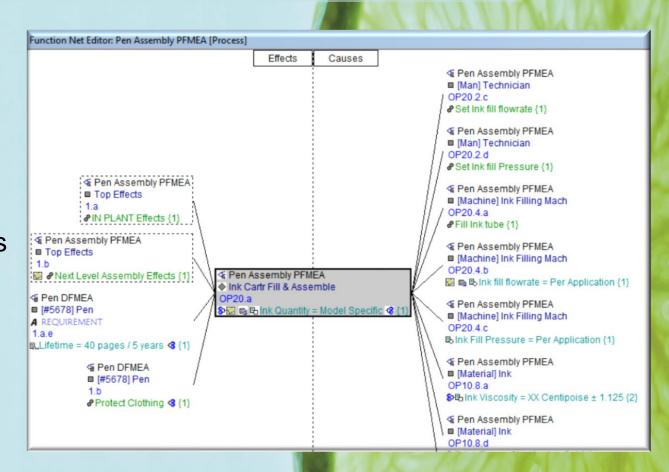




# Function Net Editor

Creation via Drag & Drop

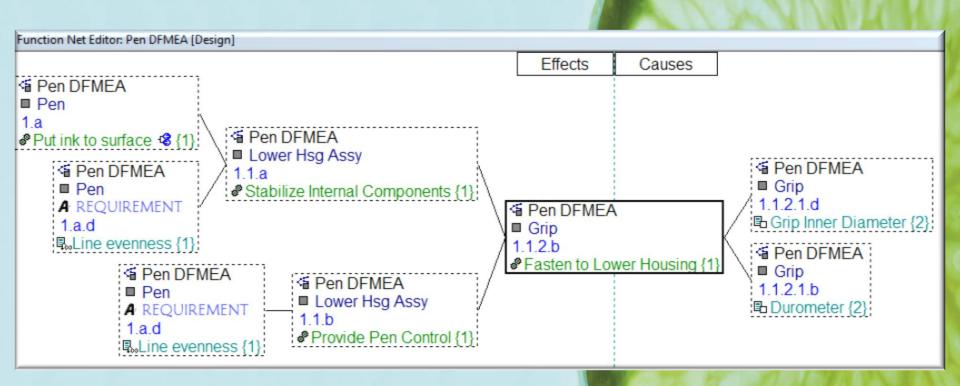
Butterfly shaped icons indicate **functional** relationships







# Function Net Editor



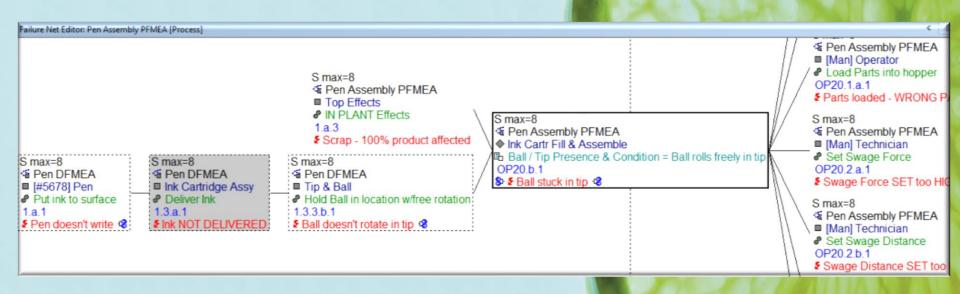




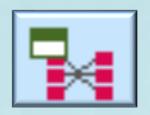
# Failure Net Editor

Butterfly-shaped icons indicate failure cause/effect relationships

Function Net connections leveraged for Failure Net creation



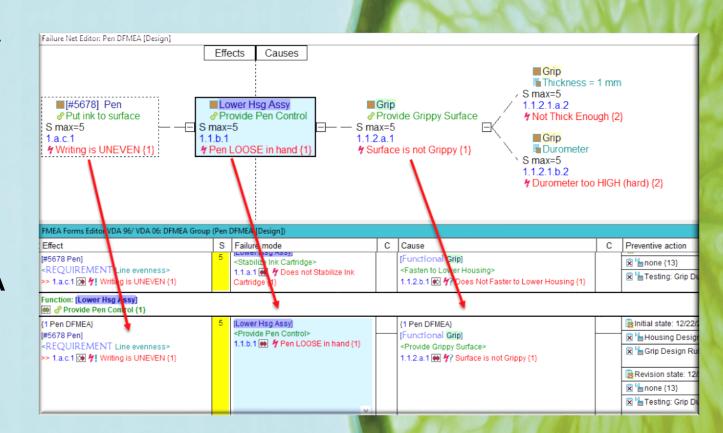




# Failure Net Editor

Graphical display of failure relationships

Relationships translate to completion of cells in the FMEA Form sheet

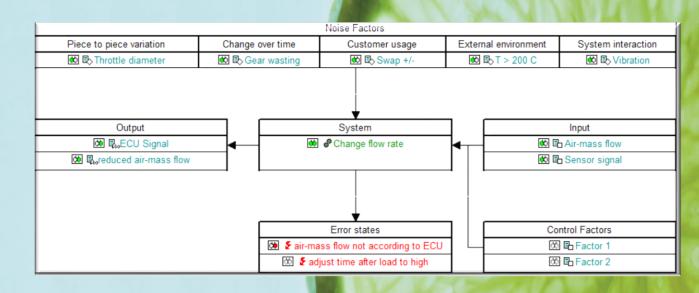


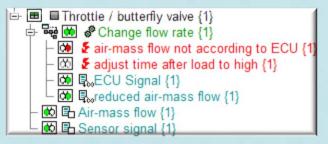


# P-Diagram Editor (v7.0)

Applied to function

Ensures complete coverage of factors affecting function robustness





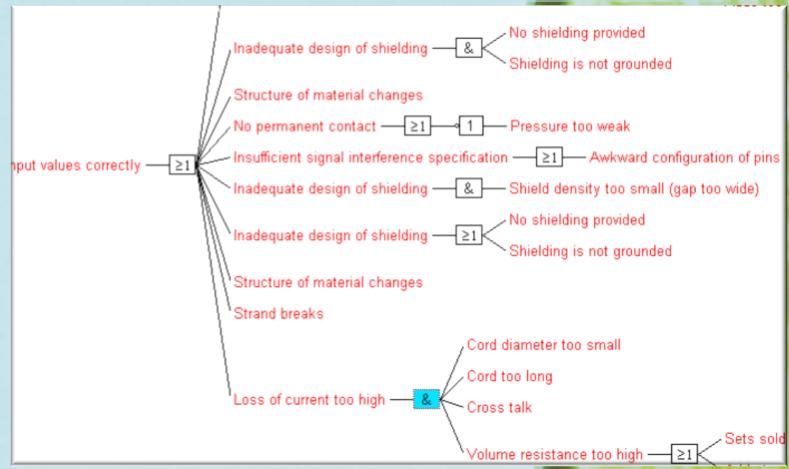






# Fault Tree Analysis

### Fault Trees augmented from initial "OR-Gating" of FMEA

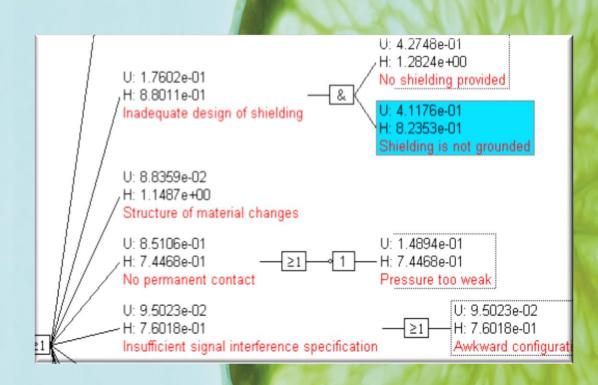






# Fault Tree Analysis

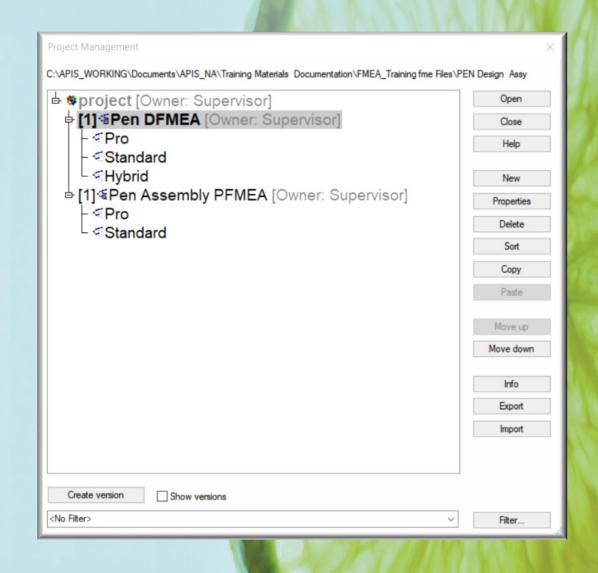
- Ability to modify / add operators
- Augment Failure Nets
- Auto-calculation of Unavailability and Frequency of Failure
  - algorithm based on Fault Tree Values assigned to failures (Alpha, Beta, Lambda, Mu)





# Structure Variants

- Design / Process variants maintained in same file
- Common objects reside in one/more variants so changes can read-across one/more variants
- Variants can be linked / synchronized
- Variants able to maintain different attribute data





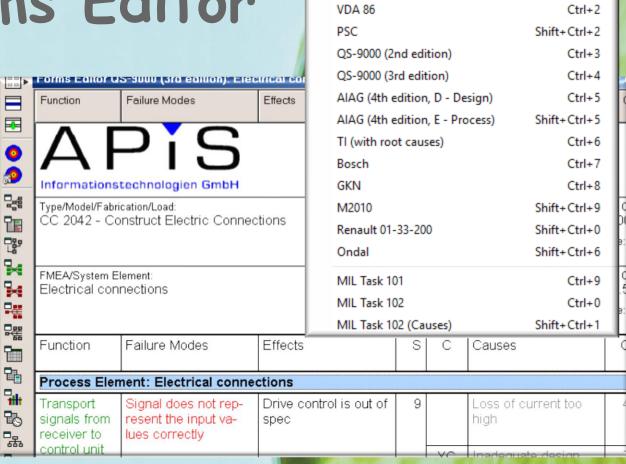


# Forms Editor

# Supports multiple layouts

Direct import / export available from / to other FMEA file formats

Direct updates
between DFMEA,
PFMEA, Control
Plans + ensuring
direct read-across
of changes



VDA 96 / VDA 06

Ctrl+1



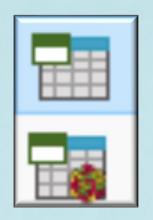
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# Forms Editor - AIAG/VDA (V7.0)

STRUCTURE ANALYSIS (STEP 2)  1. Next Higher Level or Characteristic Type  1. Next Higher Level Function and Requirement and Re	Per- Completion Date
1. Next Higher Level Characteristic Type Level Function and Requirement and Requirement and Requirement and Requirement and Or Vehicle End User  1. Next Higher Level Function and Requirement	Per- Completion Date
1. Next Higher Level or Characteristic Type	Per- Completion Date
Pen   Passes   Pen   Passes	Deadine?
1.1.2.b (1)  Spring 1.1.3  ■ Preventive action   District   Distr	
Housing Q sone Of Q sone Q sone	
and Support Ink Cartridge 1.  SHORT 1.1.1.1. b.1 (2)	
1.1.a (1)   風子 Does Not Faster to Lower Houseng 1.1.b (4)   日本 Houseng Law	Deadline?
2.b.1 (1)  Rules (5)  (3) ( Paad- ine? (complet- ed)	
Function Durability Minister MC Effect Severty # Falline MC Case No Preventive action Court No Detection action On the Preventive action Court No Detection action No Preventive action No Detection action No Preventive action No Detection action No Preventive action No Detection N	





# Forms Editor

Simultaneous **Translations** in FMEA

\*Translations performed manually (catalogued data)

Data: 29 languages!

GUI: 11 languages

Forms Editor QS-9000 (2nd edition): Drehzahlregelung Antrieb RG 2042 (Strukturvariante: Elektrische Verbindungen RG 2042 (eine										
Forms Editor C	S-9000 (2nd edition): Dre	hzahlregelung Antrieb RG	2042	(Strukt	urvariante: Elektrische Ve	erbind	ungen RG 2042	(eine		
Function	Failure Modes	Effects	S	С	Causes	0	Action	D		
Electrical con	nections									
Process Elei	ment: 🔯 elektrische V	erbindungen								
Transport signals from receiver to control unit without loss	represent the input	Drive control is out of spec	9		No permanent contact					
	Ansteuern des An- triebs außerhalb der			Kontakt ist nicht dauerhaft						
Signale oh- ne Informa- tionsverlust vom Mes- saufnehmer zur Rege- leinheit	Signale oh- ne Informa- tionsverlust vom Mes- saufnehmer zur Rege-	Spezifikationen			Insufficient signal interference specification Auslegung bezüglich gegenseitiger Signalbeeinflussung unzureichend					
übertragen				YC	Inadequate design of shielding Auslegung der Schirmung unzurei- chend	7	Specify according to construction guidelines P: Spezifizieren nach Konstruktionsrichtlinie	10		
							D: KEINE			



# Valuation Catalogs

Provides (13) Catalogs... VDA, QS-9000, AIAG

all catalogs customizable! aluation catalogs: Catalog Catalog Name Description Valuation catalogs: Valuation catalogs Catalog Document1 Name Catalog Catalog Description AIAG 4th Edition (June D Almost Co Catalog: AIAG 4th Edition (June 2008) - Design FMEA (34 items) 2008) - Design FMEA Catalog: AIAG 4th Edition (June 2008) - Process FMEA (34 items) Catalog: AIAG 4th Edition (June 2008) - Product FMEA (34 items) Very high AIAG 4th Edition (June D Catalog: Design (34 items) 2008) - Design FMEA Catalog: Process (34 items) Catalog: QS-9000 3rd edition (April 2001) - Design-FMEA (34 items) AIAG 4th Edition (June D High Catalog: QS-9000 3rd edition (April 2001) - Process-FMEA (34 items) 2008) - Design FMEA Catalog: Standard (34 items) Catalog: VDA (34 items) AIAG 4th Edition (June D Moderate Catalog: VDA 2, Ausgabe (März 2007) - Produkt-FMEA mit Fehlerraten (34 items) 2008) - Design FMEA Catalog: VDA 2. Ausgabe (März 2007) - Prozess-FMEA mit Fehlerraten (34 items) Catalog: VDA 2nd revised edition (updated reprint 2009) - Process FMEA with failure rates (34 items) AIAG 4th Edition (June D Moderate Catalog: VDA 2nd revised edition (updated reprint 2009) - Product FMEA with failure rates (34 items) 2008) - Design FMEA prior to design freeze using pass/fail testing (e.g. acceptance criteria for performance, function checks, etc.) AIAG 4th Edition (June D 6 Low Post Design Freeze and prior to launch 2008) - Design FMEA Product verification/validation after design freeze and prior to launch with degradation testing (Subsystem or system testing after durability test, e.g., function check) AIAG 4th Edition (June D Very Low Post Design Freeze and prior to launch 2008) - Design FMEA Product verification/validation after design freeze and prior to launch with test to failure testing (Subsystem or system testing until failure



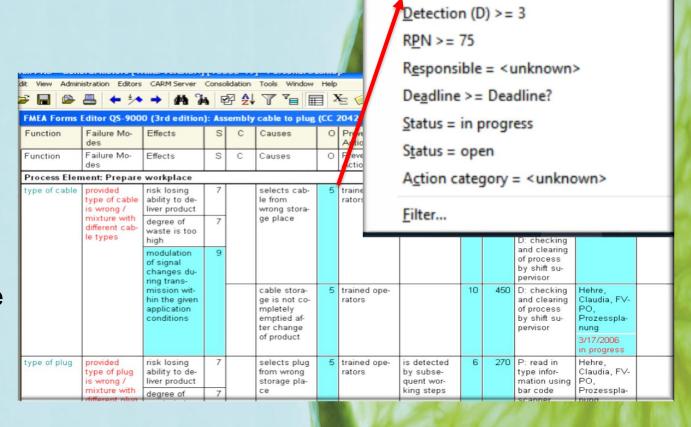
# Filters

### **Auto-Filters**

Created to show or highlight the chosen criteria based on causal information

**Default filters** are available in the filter dialog

Customized extensive filters may be created manually



Revision states by effectiveness

Occurrence (0) >= 5

\* Filtering / highlighting available in ALL editor contexts





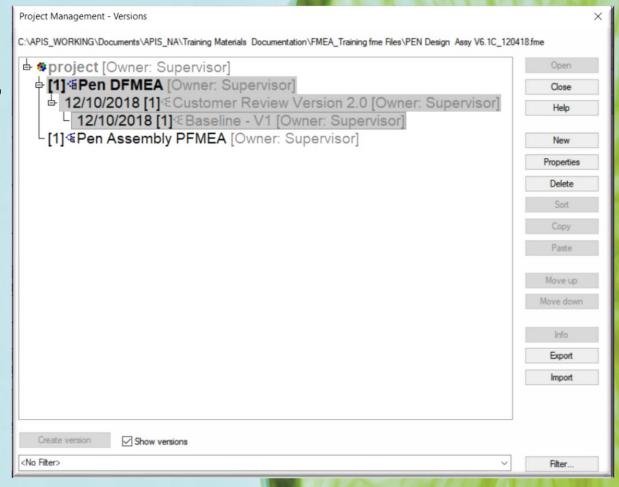
# Versioning

### Data can be "Versioned"

- Whole Structure
- FMEA Formsheets
- Control Plans
- Process Flows

Historical record of actions taken in previous versions

Offers comparisons of current version to earlier revisions





# Meeting Log

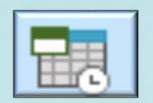
Tracks data changes made during session

Contents
"searchable" w/
IQ-Explorer

Printable as report to package with FMEA after session / meeting (similar to cover sheet)

				/ I delicate a second			A STATE OF THE PARTY OF THE PAR	
Object type	Object			Action	- 4	Notes		
APis			Meeting	Log				
$\mathcal{M}$	_	C:\Progra	m Files\Apis\trainin	g\Data\EXAM	PLE.FME			
	ر ر			-				
Informationstechnologien G	mbH							
QUALITY ASSURANCE								
Location:			8/1/2005		Begin:	l	End:	
			0/1/2003					
Team:						"	•	
Supervisor								
Notes:								
Object type	Object			Action		Notes		
Control Plan	> Control-PI	lan		Add		New CP created for Sept. 05 Audit		
FMEA Form	> Connector	r Cable		Add		New form created as per customer request		
Inspection	> Inspection	n		Add				
System Element	>> Setter		***	Add				
User Defined Attribute	> End User	affected		Add				
User Defined Attribute	> Process r	Process related		Add				
System Element	🕻 Jack			Delete		this component design. Rev - 2	t was elminated from the 234-8976B	
Characteristic	Assignme	ent of pins	s to cable strands	Modify				
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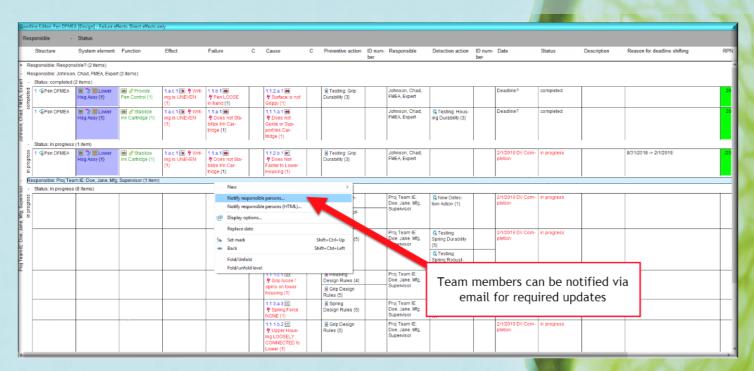




# Deadline Editor

Summary of all Deadlines & Responsible Persons

Sort & filter "action" information from FMEA form sheet



Fully configurable data table to allow for user needs

Email notification to responsible person to notify of upcoming actions





# Control Plan

Core elements created Automatically
Machine & Inspection Equipment catalogues
Ties directly into the PFD and PFMEA
Conforms to IATF-16949, VDA, AIAG

Dentrol Pla	in - CP-IATF 16949. Pen Assembly G	ROUP (Pen Assen	nbly PFMEA [Process]]									< 1	
Part/ Process step no.	Process name/Operation description	User-defined attributes	Product characteristics	Process characteristics	Identifica- tion of spe- cial charac- tenstics	Specification/Tolerance	Machines/jigs/fodures/tools for manufacturing	Inspection method	Size	Frequency	Error proofing	Control m	
OP20			■ ♥☑ ■ ■ Ink Quantity		(SC)	= Model Specific	%Ink Fill Machine	♥ Visual	1	100%		₩ SPC	
	Fill & Assemble		PRIMARY NOTE INFORMATION										
	A SECTION AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON ADDRES				SC	= Per Application							
				NOTICE: Notes are also variant specificcheck out the link differences between the two variants!  DATE: 5/21/2018.  USER: Supervisor.									
				M Ink Fill Pressure		= Per Application							
			Ball / Tip Presence & Condition			= Ball rolls freely in tip							
						= According to Applica- tion							
				Swage Distance  ■ Swage Distance		= According to Applica- tion							
			■ Tip position			= fully inserted in tube							
	(A)	💌 🖾 № Lot #			= Accord to XXX	1							
			Here is a note  • list 1  • list 2  • list 2  • list 3  • 3										



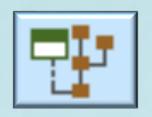


# Process Flow Diagram

Classification of Process Steps/Elements
Auto-populated & synchronized with PFMEA & CP

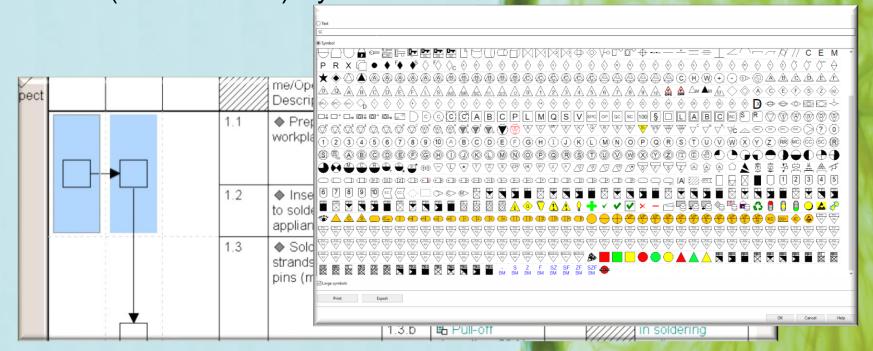
							10	A CONTRACTOR OF THE PERSON			OF SHIP STORY SHIP SHIP											
Process Flow Diagram: PF	D Pro Version (Pe	en Assembly PFMEA	A [Process	D																		
	Symbol	Reference	Syr	nbol Reference	Part/Process number	Process element/Operation description	No.	Product characteristic	Class.	No.	Process characteristic	Class.										
Fabrication				[Machine: Ink Fill Machine] OP20	OP20	■ № % ♦ Ink Cartr Fill & Assemble [Machine: Ink Fill Machine] {1}	OP20.a	■ % Ink Quanti- ty {1} PRIMARY NOTE INFORMATION	SC	OP2 0.4.b	Motion Notes are also variant specificcheck	(SC)										
Move				Ink Cartr Fill & Assemble Auto							Auto					out the link differences between the two variants!  • DATE: 5/21/2018.  • USER: Supervisor.						
Store			?														OP20.b	■ Ball / Tip Presence & Condi- tion {1}		OP2 0.3.b	Swage Force {1}	
Inspect										OP2 0.3.c	Swage Distance {1}											
							OP20.c															
							OP20.d	Me Lot # {1} Here is a note														
								• list 1 • list 2 • list • 3														





# Process Flow Diagram

Illustrate Process Steps
Insert rework/inspection loops
Extensive (customizable) Symbols Palette







# DRBFM Editor

### Design Review Based on Failure Mode

- Fully comprehensive DRBFM & Impact Analysis worksheets
- DRBFM built manually or based on changes across FMEA versions
- Use for risk management tracking without addressing RPN
- Changes can be made in the DRBFM that do not effect your FMEA, yet analysis integrated & maintained with FMEA data

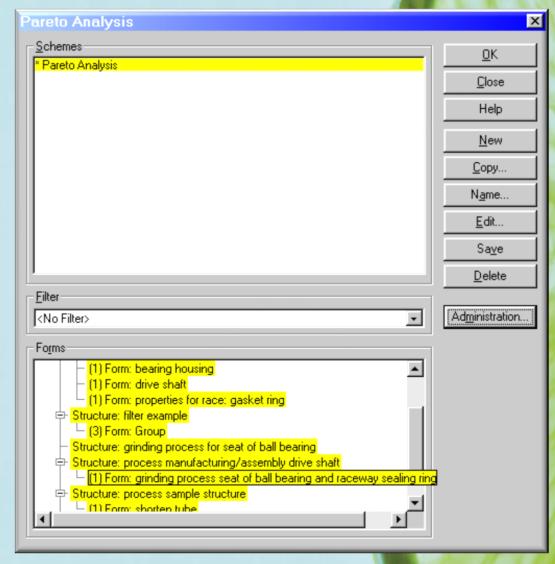




Automatic analysis of data

Focuses analysis discussions!

# Statistics Editor









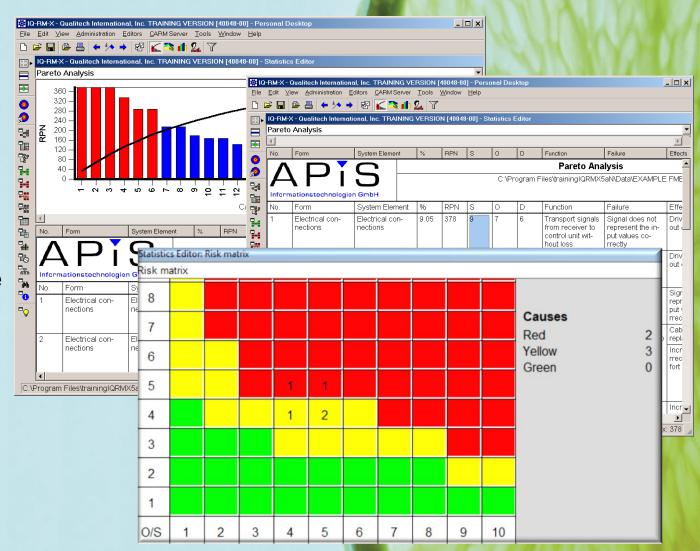
# Statistics Editor

Results show in graph & table format

User Defined Analysis Scheme

Print results separately or combined

\* Action Priority (AP) – v7.0





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# Management Report

- Customizable table based layouts to create status reports of analysis
- Include Statistics editor charts
- Apply key dashboard results based on filters, quality rules, placeholders, formulas, etc.
- Conditionally format key figure colors
- Standardize report templates across files
- "Version" reports to track progress
- Include in Presentation Print batches for reference
- Push results into worksheet software



# Management Report

### Phase-1 FMEA: Architecture (VDA step 1-3)

Step	Description	Filter Name: Actual	Filter Result	Filter Name: Target	Filter Result	Ratio
Structure / Function Content	System elements with functions vs. all relevant system elements.*	System elements with functions	9	focus system elements:	21	43%
System Level Failures	System Level Functions with failures vs. all functions on all levels (excluding from first and last level) *	System Level: functions with failures	13	functions on system level	16	81%
Effect Level Failures	Top-Level: Functions with failures / all functions	Effect Level: functions with failures	3	functions on effect level:	3	100%
Cause Level Failures	Last-Level: Functions with failures /all functions	Cause Level: functions with failures	6	functions on cause level:	7	86%
Failure Net connections	System Level: Failures with causes & effects / all failures	System level: failures with net connection	6	failures on system level:	21	29%

### Phase-2 FMEA: Evaluation & Optimisation (VDA step 4,5)

Step	Description	Filter Name: Actual	Filter Result	Filter Name: Target	Filter Result	Ratio	Filter Result
Initial state: First evaluation of all risks	Failures on the last level with Initial state including O and D-Rating and actions vs. number of all failures on last level.	cause level failures with initial state:	8	failues on cause level:	11	73%	
Optimisation of O-rating with S/O-risc matrix	Number of rated causes in green area of S/O risk matrix vs. number of all causes.	cause level failures S/O risc matrix = RED	L 5	cause level failures S/O risc matrix = YELLOW	0	cause level failures S/O risc matrix = GREEN	0
Optimisation of D-rating with O/D-risc matrix	Number of rated causes in green area of O/D risk matrix vs. number of all causes.	cause level failures O/D risc matrix = RED	I 6	cause level failures O/D risc matrix = YELLOW	0	cause level failures O/D risc matrix = GREEN	3
Completion of Actions	Number of completed actions vs. number of all actions. Actions in initial state are not considered.	open deadlines:	3	complete: Difference:	7	70%	
	considered.			actions not in inititial state:	10		



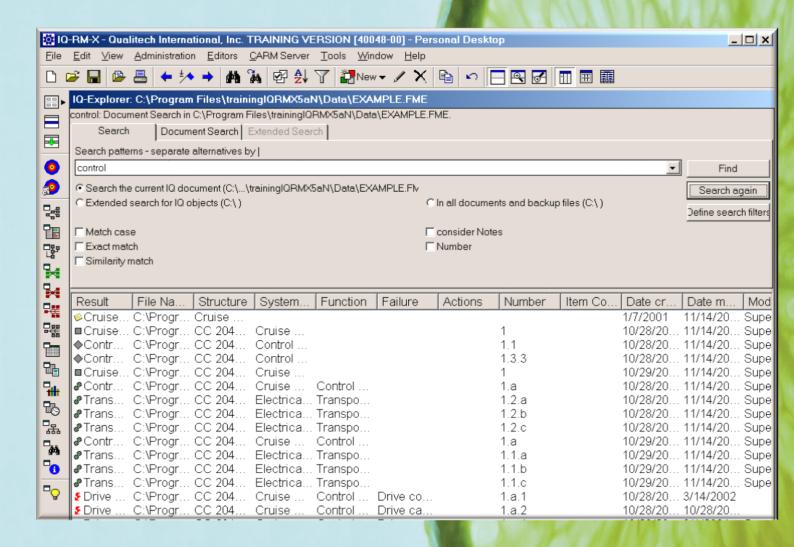


# IQ-Explorer

Extensive search of objects

Within file or across directory

Text patterns or filters





# Presentation of Output

- Direct Print
- Presentation Print batch
- Web Publisher batch HTML
- Bookmarking
  - FMX external
  - PIM
- Print Preview



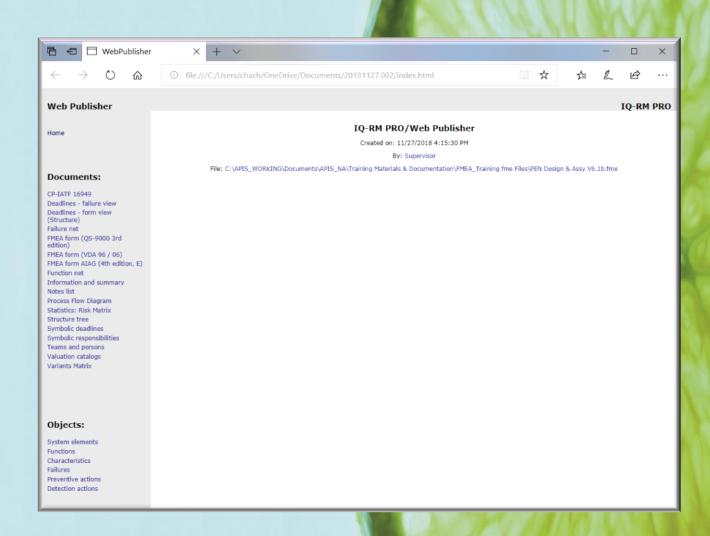
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# Web Publisher

Open & navigate with web-browser

Expand reach of analysis results!

Search features located on home page





Data Interfaces

- HTML
- XML
- SGML
- ODBC
- Excel



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# Configuration and Settings

 Document templates for company standardized settings

 Forms, column widths, fonts, field labels, column labels transferred with file



# IQ Risk Management Tools

Training & Consulting



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# IQ Training

- Caters to <u>all</u> levels of users from basic to expert usage – emphasis on capability
- Participants work with hands-on examples to allow for maximum understanding of concepts
- Experienced Trainers
  - Basic Introductory 2-day training available in English or Spanish
- Available on/off -site



# FMEA Consultation & Moderation

- Consulting done on a contract basis
- Adaptable to specific needs
- Includes conversion from other FMEA packages
- Experienced consultants
- Available on/off -site



Thank you for your interest, time, and attention!

